

Claim form – Stolen, damaged and/or delayed luggage

Name: _____

Date of birth: _____

Address: _____

Postal code and town/city: _____

Telephone: _____

Email: _____

Your bank: _____

Account number: _____

Are you VAT registered?

Yes No

Please state the date and time of your departure and return journey

Date of departure: / 20

Date of return: / 20

Purpose of the journey

- Leisure
 Business
 Leisure & Business
 Other

Which types of credit cards do you have?

Some credit cards include travel insurance

Date on which the incident occurred: / 20

Please give a detailed description of the incident

Where did the incident take place? Which transportation company / airline / hotel, etc.?

Which items have been damaged?

Please describe which items have been damaged. If the damaged items are domestic appliances, electrical appliances, antennas or similar, please provide the brand and make of the items, as well as their age.

Damaged item: Please provide a copy of the PIR-report from the transportation company (e.g. airline or passenger ship).

Delay: Please provide a copy of the delay attestation from the transportation company (e.g. airline or passenger ship).

If items have been stolen, you are required to report the incident to the local law enforcement in order to receive compensation.

_____ date / 20 _____
Place Signature